12 Complaints Received

Complaint Type

- Unauthorized Activity: 4
- Public Safety: 2
- Public Access: 2
- LCRA Program Administration: 2
- Water Quality: 1
- Water Surface Management: 1

Complaint Disposition

- Investigated - Action Taken: 5
- Investigated - No Action Required: 5
- Information Only: 2

Complaint Source

- Online: 11
- Phone: 1

Complaints per Lake

- Lake Travis: 10 (83%)
- Lake LBJ: 1 (8%)
- Lake Austin: 1 (8%)

Complaints per County

- Travis: 11 (92%)
- Burnet: 1 (8%)

Type: Subject matter of complaint.
Disposition:
- Investigated – Action Taken: Investigation confirms additional monitoring, enforcement, permitting or compliance is required.
- Investigated – No Action Required: Investigation does not indicate a violation within the jurisdiction of the program.
- Information Only: Complainant provided with process or Ordinance information.
Source: Method through which complaint was received.
Lake/County: County and lake potentially impacted by complaint.
Note: Percentages in pie charts may not add up to 100% due to rounding.