Highland Lakes Watershed Ordinance
Reporting period: Jan. 1-Dec. 31, 2020

80 Complaints Received

Complaint Type

- Erosion/Sediment Control: 27
- Dredge/Fill: 18
- Water Quality - General: 14
- Construction: 11
- Unauthorized Activity: 8
- No Permit/No Authorization: 1
- Flood: 1

Complaint Disposition

- Investigated - Action Taken: 38
- Referred: 19
- Investigated - No Action Required: 15
- Information Only: 6
- Other: 2

Complaint Source

- Phone: 51
- Online: 24
- Email: 3
- In Person: 1
- Mail: 1

Complaints per Lake

- Lake Travis: 32 (40%)
- Lake LBJ: 28 (35%)
- Lake Buchanan: 6 (8%)
- Lake Marble Falls: 1 (1%)
- Lake Austin: 1 (1%)
- Other Lake: 1 (1%)

Complaints per County

- Travis County: 33 (41%)
- Llano County: 31 (39%)
- Burnet County: 13 (16%)
- Other County: 3 (4%)

Type: Subject matter of complaint.
Disposition:
- Investigated – Action Taken: Investigation confirms additional monitoring, enforcement, permitting or compliance is required.
- Investigated – No Action Required: Investigation does not indicate a violation within the jurisdiction of the program.
- Referred: Complaint referred to another entity (i.e., Travis County, Texas Commission on Environmental Quality, etc.).
- Information Only: Complainant provided with process or Ordinance information.
Source: Method through which complaint was received.
Lake/County: County and lake potentially impacted by complaint.