Highland Lakes Watershed Ordinance
Reporting period: Jan. 1-Dec. 31, 2022

71 Complaints Received

**Complaint Type**

- Construction: 19
- Erosion/Sediment Control: 17
- Unauthorized Activity: 17
- No Permit/No Authorization: 8
- Water Quality - General: 5
- Other: 3
- Flood: 1
- LCRA Program Administration: 1

**Complaint Disposition**

- Investigated - Action Taken: 29
- Referred: 27
- Investigated - No Action Required: 10
- Information Only: 5

**Complaint Source**

- Phone: 39
- Online: 20
- Email: 12

**Complaints per Lake**

- Lake Travis: 30 (42%)
- Inks Lake: 1 (1%)
- Lake LBJ: 24 (34%)
- Lake Buchanan: 4 (6%)
- No Associated Lake: 10 (14%)
- Lake Austin: 1 (1%)
- Lake Marble Falls: 1 (1%)

**Complaints per County**

- Travis: 29 (41%)
- Burnet: 19 (27%)
- Llano: 18 (25%)
- Other County: 5 (7%)

**Type:** Subject matter of complaint.

**Disposition:**
- Investigated – Action Taken: Investigation confirms additional monitoring, enforcement, permitting or compliance is required.
- Investigated – No Action Required: Investigation does not indicate a violation within the jurisdiction of the program.
- Information Only: Complainant provided with process or Ordinance information.
- Referred: Complaint referred to another entity (i.e., Travis County, Texas Commission on Environmental Quality, etc.).

**Source:** Method through which complaint was received.

**Lake/County:** County and lake potentially impacted by complaint.

**Note:** Percentages in pie charts may not add up to 100% due to rounding.