Highland Lakes Watershed Ordinance
Reporting period: Jan. 1-Dec. 31, 2023

42 Complaints Received

Complaint Type

- Erosion/Sediment Control: 21
- Construction: 11
- Unauthorized Activity: 5
- No Permit/No Authorization: 3
- Public Safety: 1
- LCRA Program Administration: 1

Complaint Disposition

- Referred: 20
- Investigated – Action Taken: 16
- Information Only: 5
- Investigated – No Action Required: 1

Complaints per Lake

- Lake Travis: 24 (57%)
- Lake LBJ: 16 (38%)
- Lake Buchanan: 2 (5%)

Complaints per County

- Travis: 24 (57%)
- Llano: 16 (38%)
- Burnet: 2 (5%)

Type: Subject matter of complaint.
Disposition:
- Referred: Complaint referred to another entity (i.e., Travis County, Texas Commission on Environmental Quality, etc.).
- Investigated – Action Taken: Investigation confirms additional monitoring, enforcement, permitting or compliance is required.
- Information Only: Complainant provided with process or Ordinance information.
- Investigated – No Action Required: Investigation does not indicate a violation within the jurisdiction of the program.
Source: Method through which complaint was received.
Lake/County: County and lake potentially impacted by complaint.
Note: Percentages in pie charts may not add up to 100% due to rounding.