



**MANDATORY WATER RESTRICTIONS
STAGE 3
Rivercrest TX2270041**

Dear Aqua Texas Customer:

March 18, 2025

In accordance with the Lower Colorado River Authority (LCRA) Drought Contingency Plan, Aqua Texas has implemented updated STAGE 3 watering restrictions. These conservation measures are in place to ensure all customers have an opportunity to utilize the available water resources equally. In our partnership with the LCRA, we are committed to practicing environmental stewardship and to protecting your water supply. **These mandatory restrictions will remain in effect until further notice.**

Stay Water Smart

In addition to following your STAGE 3 requirements, you can find tips, tricks, and more information on water conservation by visiting the Aqua Conservation page at www.aquawater.com/water-conservation.

Water Use Requirements

Reference your STAGE 3 water use requirements listed below the watering schedule. Please note that outside watering of lawns with irrigation systems, drip systems, and handheld hoses are allowed only ONCE each week. Watering times in the early morning and late evening help to eliminate water loss through evaporation.

Know Your Days?

Please use the last number in your street address to find your designated watering day.

ONCE WEEKLY WATERING SCHEDULE

House No. Ends In 4 or 5	House No. Ends In 0	House No. Ends In 8 or 9	House No. Ends In 1	House No. Ends In 2 or 3	House No. Ends In 6	House No. Ends In 7
Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday

Required customer water use restrictions:

- Automatic Irrigation systems – Once per week on SCHEDULED DAY (Midnight to 6:00 A.M.)
****If you have an automatic sprinkler system, please adjust the timer to meet these requirements. Please consider using a wireless controller for your irrigation system if you will be traveling and are unable to adjust timers manually.***
- Hose end sprinklers – Once per week on SCHEDULED DAY (Midnight to 6:00 A.M.)
- Hand-held hose with an automatic shut-off device, faucet filled bucket or watering can: Allowed on SCHEDULED DAY during designated hours. ***No unattended hoses*** (Midnight to 6:00 A.M.)
- Soaker hoses – **Landscaped Areas & Foundations only:** SCHEDULED DAY during designated hours (Midnight to 6:00 A.M.) ***Soaker hose timers may assist in accommodating this time interval.***
- No filling/refilling of pools or ponds is allowed but topping off existing pools is allowed on designated watering day. Please keep pools covered when not in use

- Use of fountains, waterfalls, or other aesthetic water features is **prohibited**.
- Washing or power washing of automobiles, driveways, sidewalks, and streets is permitted between hours of midnight and 10 am and 7 pm to midnight. Hand-held hoses must be equipped with an automatic shut-off nozzle. Please consider the use of alternative methods to complete these tasks.

PENALTIES OR CONSEQUENCES FOR NOT FOLLOWING RESTRICTIONS

Enforcement

1. First violation:

a. We regret that restrictions must be so severe, but to meet our conservation goals, we must significantly limit usage. For any violation of the restrictions, you *may* receive a written warning by hanging door tag or letter. The notice will provide you with the specific violation of required restrictions, reductions, or for excessive usage. Aqua may install a flow restricting device as described below without a prior written notice for violation of restrictions. The customer will be provided a copy of the User Drought Contingency Plan upon request.

2. Subsequent violations:

- a. If we chose to provide a written warning for the first violation, Aqua Texas will install a flow-restricting device in the line for a subsequent violation to limit the amount of water that will pass through the meter in a 24-hour period. The flow restrictor may be left in the line for up to 60 days or until requirements have ended. Aqua Texas may charge the customer for the actual cost of installing and removing the flow-restricting device, not to exceed \$50.00 for installation and \$50.00 for removal. The customer will be provided a copy of the User Drought Contingency Plan.
- b. If the customer violates the required reductions after installation of a flow restrictor, Aqua Texas may discontinue service at the meter for up to 7 days. The customer will be charged a \$50 reconnect fee for restoration of service. Further violations will result in disconnection and additional reconnect fees. When service is reconnected a flow restrictor may be installed.
- c. If a customer violates the restrictions again after having a flow restrictor installed and removed, Aqua Texas may either reinstall a flow restrictor as described in (a) above or, at its option, disconnect service for up to 7 days. When service is reconnected a flow restrictor may be installed.

Please contact us at aquatexasconservation@aquaaamerica.com if you have specific questions about your community's water use requirements.

Voluntary Practices to Reduce Water Consumption

- Draw less water for bath or reduce shower time.
- Do not let water run while shaving, dish washing, brushing teeth, etc.
- Keep pools covered if not used daily.
- Use water displacement device in toilet tank.
- Install aerators on faucets.
- Utilize water reuse where possible.
- Replacement or retrofits with low flow or ultra-low flow fixtures.
- Visit the Water Sense web site at <http://www.epa.gov/WaterSense>.