Download the App

Go to the App Store (on Apple devices) or Google Play (on Android devices) and search “P&A Group” to get the app.

Register for Helpful on-the-go Alerts

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<tr>
<td><strong>WAKE-UP NOTIFICATIONS</strong></td>
<td>get notified prior to your plan year end date to check your available account balance and spend any remaining funds</td>
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<tr>
<td><strong>RUN-OUT PERIOD REMINDERS</strong></td>
<td>submit claims for eligible expenses incurred during the plan year</td>
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<tr>
<td><strong>REIMBURSEMENTS</strong></td>
<td>keep track of your claim reimbursements</td>
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<tr>
<td><strong>MANUAL CLAIM PROCESSING</strong></td>
<td>receive an alert when your claim has entered the processing mode</td>
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<tr>
<td><strong>SUBSTANTIATION REQUESTS</strong></td>
<td>get notified when further documentation is required to approve your Benefits Card transaction</td>
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<tr>
<td><strong>CLAIM DENIALS</strong></td>
<td>receive an alert when your claim is either partially or fully denied</td>
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P&A Group’s mobile app complements your busy life with on-the-go convenient tools.

Administered Around You

Managing your benefit plans is easier than ever before with P&A Group’s new mobile app. Time-saving tools are quickly accessible with the tap of an icon, providing you with everything you need to manage your account(s) wherever, whenever. And, if you ever need assistance, we are only a phone call or chat away. Helpful customer service agents are available to assist you during extended customer service hours of Monday - Friday, 8:30 a.m. - 10:00 p.m. ET.

WELCOME PAGE
P&A’s friendly panda greets you the first time you log into your account from your mobile phone. Choose which alerts you want to enroll in right away.

LOGIN PAGE
Choose to log into your P&A Group My Benefits account, log into your P&A Group retirement account, or contact P&A Group.

MY BENEFITS MENU OPTIONS
After you log into My Benefits, your plans are displayed on the screen. Click the menu icon to perform account management functions like upload a claim, order a new Benefits Card and more!

QUESTIONS?
Please contact P&A Group’s Participant Support Center Monday - Friday, 8:30 a.m. - 10:00 p.m. ET.

(716) 852-2611  www.padmin.com  6400 Main Street, Suite 210 Williamsville, NY 14221