

Optum Virtual Care



Connect your employees to high-quality urgent care with 24/7 virtual access

Optum Virtual Care meets the increasing demands for online care — during the COVID-19 pandemic and beyond — and can help your employees:

- Better manage their health care
- Avoid unnecessary trips to the ER or urgent care
- Reduce time away from work

A VIRTUAL-FIRST MEDICAL PRACTICE

With a dedicated medical group and an industry-leading virtual health platform, Optum Virtual Care offers multilingual support and will expand to all 50 states by January 2022.

INTEGRATED DIGITAL ACCESS POINT

Optum Virtual Care is fully integrated with **myuhc.com®** and the UnitedHealthcare® app to give your employees easy access to care though a single digital entry point.

AN OPTUM VIRTUAL CARE EXPERIENCE:
SARA CONNECTS QUICKLY AND GETS TO WORK ON TIME

74

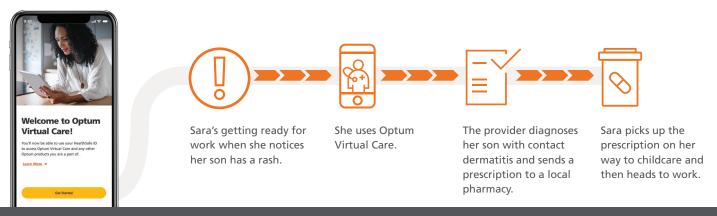
Net Promoter Score 89%

of members state that they would use Optum Virtual Care again.

Source: Optum Virtual Care patient survey, June 2021.

Easy to schedule, got my appointment quickly; the provider was very professional, personable, and took care of my issue without any problems. I got a prescription and treatment plan quickly, which got me back on track far before I would have been able to see my own PCP.

— Optum Virtual Care patient



Want to connect your employees with 24/7 virtual care?

Contact your UnitedHealthcare representative to learn more about 24/7 Virtual Visits.



In case of a medical emergency, go the nearest emergency department or call 911.

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24/7 Virtual Visits phone and video chats with a doctor are not an insurance product, health care provider or health plan. Unless otherwise required, benefits are available only when services are delivered through a Designated Virtual Network Provider. 24/7 Virtual Visits are not intended to address emergency or life-threatening medical conditions and should not be used in those circumstances. Services may not be available at all times, or in all locations, or for all members. Check your benefit plan to determine if these services are available.

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